

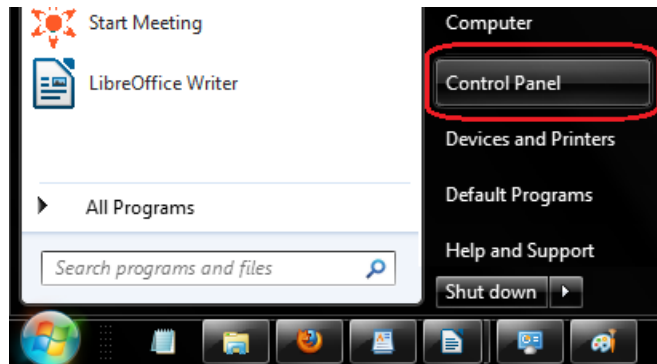
## License Retrieval blocked by firewall on Windows 7

If your workstation is being blocked by a firewall.

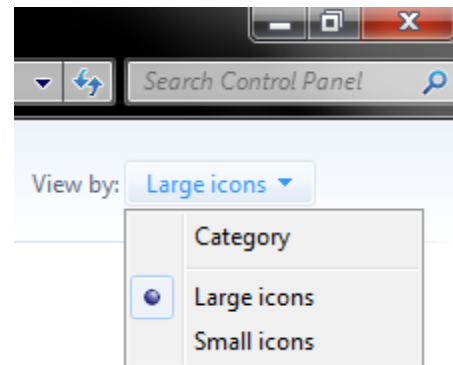
- Check to see what you are running for protection on your computer. A personal (local) firewall is a good thing, as it is likely to prevent Trojans or worms from propagating on your network.
- When using a personal firewall a specific port will need to be opened to allow free access to the license manager from the workstation.

### Creating a TCP Port Rule

Launch the Control Panel found under the Start Menu.



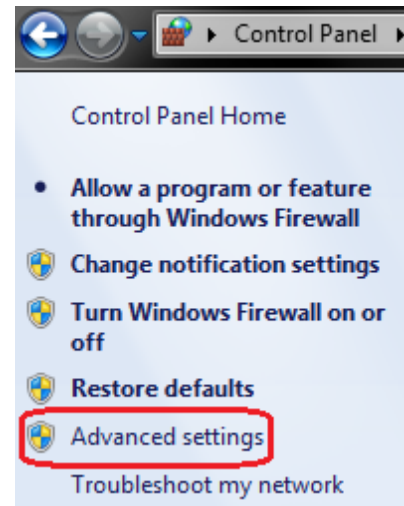
Then, change your “View by” option to “Large icons”.



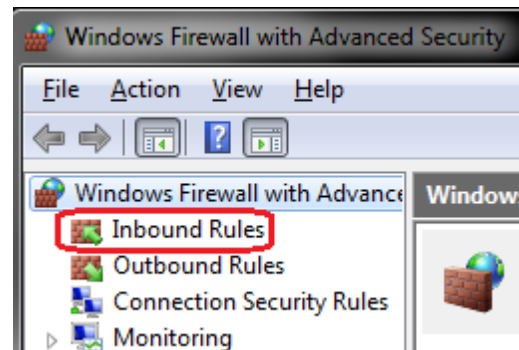
Select the Windows Firewall icon from the alphabetical list.



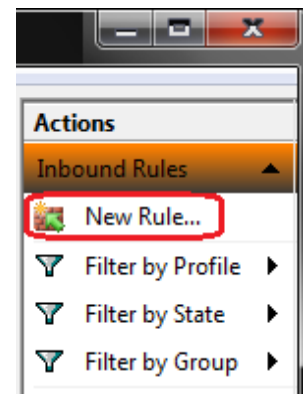
Please click on “Advanced settings”, found on the upper left-hand side of the screen.



Click on Inbound Rules, found on the upper left-hand side of the Advanced Security settings.

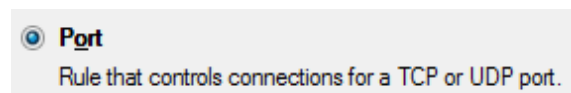


Now, click on New Rule, found on the upper right-hand side.

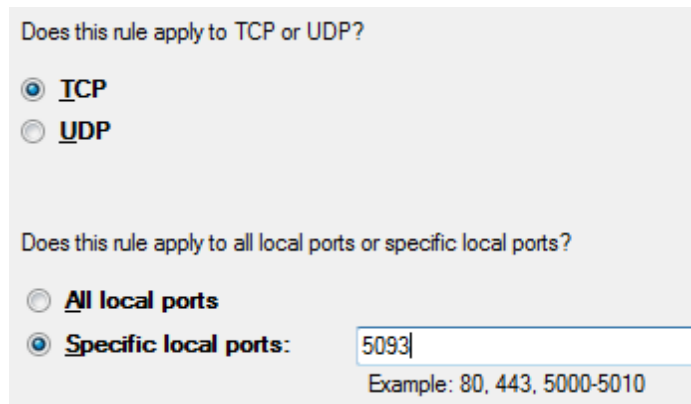


You will next be asked  
“What type of rule would you like to create?”

Will will select Port. Then, click Next.



Set the rule to apply to TCP.



Does this rule apply to TCP or UDP?

☒ **TCP**

☐ **UDP**

Does this rule apply to all local ports or specific local ports?

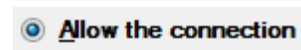
☐ **All local ports**

☒ **Specific local ports:**

Example: 80, 443, 5000-5010


The rule will only apply to **Specific local port 5093**.  
Then, click Next.

Accept the default action of **Allow the connection**.  
Then, click Next.



☒ **Allow the connection**

Accept the default settings for “When the rule applies.”  
Then, click Next.

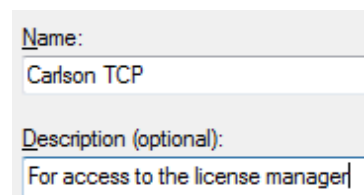


☒ **Domain**

☒ **Private**

☒ **Public**

Please name this rule Carlson TCP.  
A description of the rule is optional.  
Now, click Finish.



**Name:**

Carlson TCP

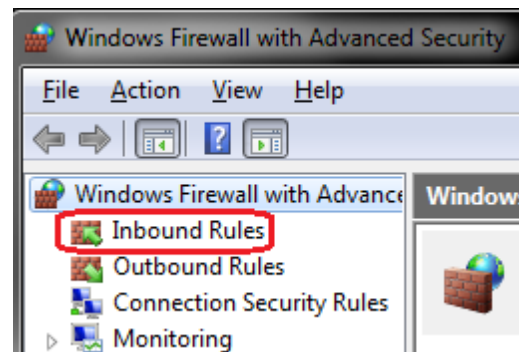
**Description (optional):**

For access to the license manager

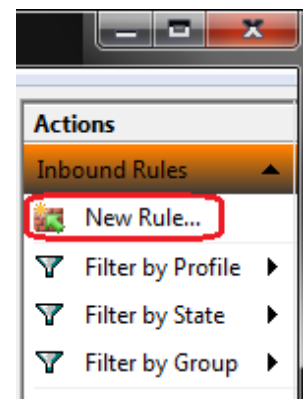
Once you have created a TCP rule for port 5093, you must also repeat the process for a UDP rule for the same port.

## Creating a UDP Port Rule

Click on Inbound Rules, found on the upper left-hand side of the Advanced Security settings.

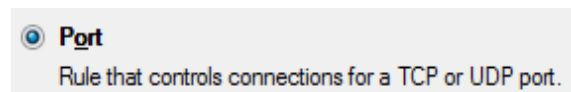


Now, click on New Rule, found on the upper right-hand side.

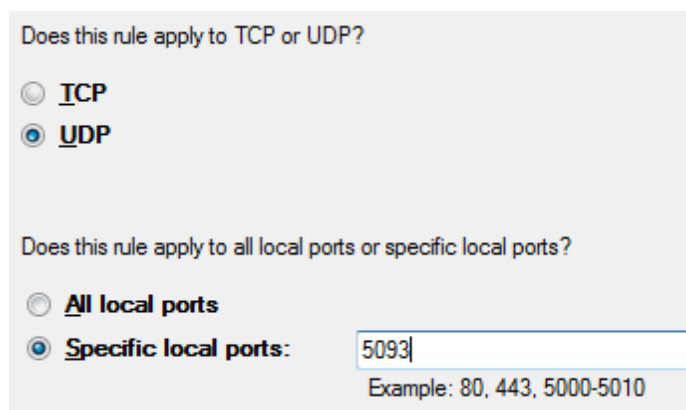


You will next be asked  
“What type of rule would you like to create?”

Will will select Port. Then, click Next.

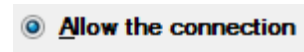


Set the rule to apply to UDP.

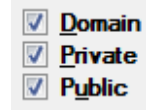


The rule will only apply to  
**Specific local port 5093.**  
Then, click Next.

Accept the default action of  
**Allow the connection.**  
Then, click Next.



Accept the default settings for “When the rule applies.”  
Then, click Next.



Please name this rule Carlson UDP.  
A description of the rule is optional.  
Now, click Finish.

A screenshot of the "Name" and "Description (optional)" fields in a Windows Firewall rule configuration window. The "Name" field contains the text "Carlson UDP". The "Description (optional)" field contains the text "For access to the license manager".

Name:  
Carlson UDP

Description (optional):  
For access to the license manager

You may now close the Windows Firewall.